



Job Aid

Plot on Map View

Issue 1
October 12, 2023

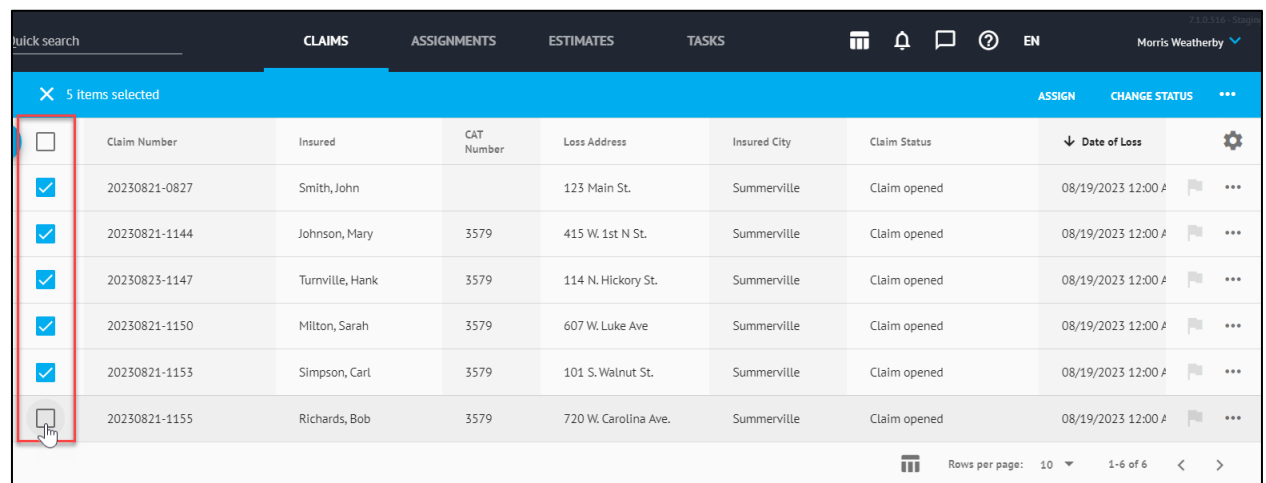
Plotting on Map View in Claims Connect

This job aid will guide a User through the steps to plot multiple claims or assignments in Map View, as well as provide useful tips about some of the features included in Map View.

Note: This document was created using a demo insurance company with generic settings. Keep in mind that your screens may appear slightly different. Please refer to your specific carrier guidelines for proper claim and estimate settings.

Plotting Claims or Assignments on the Map

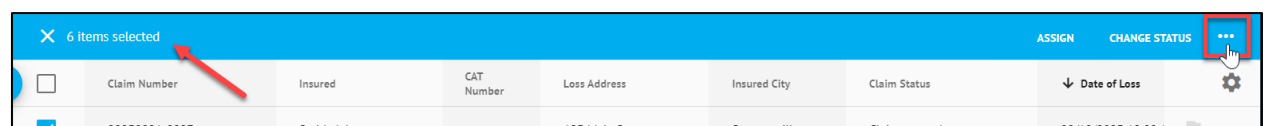
1. From the Claims or Assignments List, select multiple claims by checking the boxes at the far left of the list.



The screenshot shows the 'CLAIMS' tab in the Claims Connect application. A blue header bar at the top of the list indicates '5 items selected'. The list contains six rows of claim data. The first five rows have their selection checkboxes checked, while the sixth row is unchecked. A red box highlights the selection checkboxes for the first five rows. The table columns are: Claim Number, Insured, CAT Number, Loss Address, Insured City, Claim Status, Date of Loss, and a settings icon. The bottom of the interface shows 'Rows per page: 10' and '1-6 of 6'.

<input type="checkbox"/>	Claim Number	Insured	CAT Number	Loss Address	Insured City	Claim Status	Date of Loss	
<input checked="" type="checkbox"/>	20230821-0827	Smith, John		123 Main St.	Summerville	Claim opened	08/19/2023 12:00 A	...
<input checked="" type="checkbox"/>	20230821-1144	Johnson, Mary	3579	415 W. 1st N St.	Summerville	Claim opened	08/19/2023 12:00 A	...
<input checked="" type="checkbox"/>	20230823-1147	Turnville, Hank	3579	114 N. Hickory St.	Summerville	Claim opened	08/19/2023 12:00 A	...
<input checked="" type="checkbox"/>	20230821-1150	Milton, Sarah	3579	607 W. Luke Ave	Summerville	Claim opened	08/19/2023 12:00 A	...
<input checked="" type="checkbox"/>	20230821-1153	Simpson, Carl	3579	101 S. Walnut St.	Summerville	Claim opened	08/19/2023 12:00 A	...
<input type="checkbox"/>	20230821-1155	Richards, Bob	3579	720 W. Carolina Ave.	Summerville	Claim opened	08/19/2023 12:00 A	...

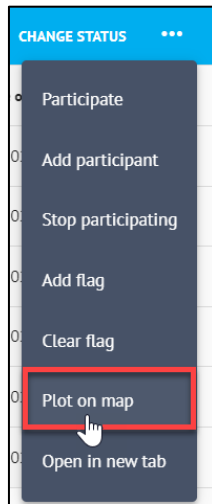
2. The blue Batch operation bar will appear at the top of the list. Click the **Ellipsis button**.



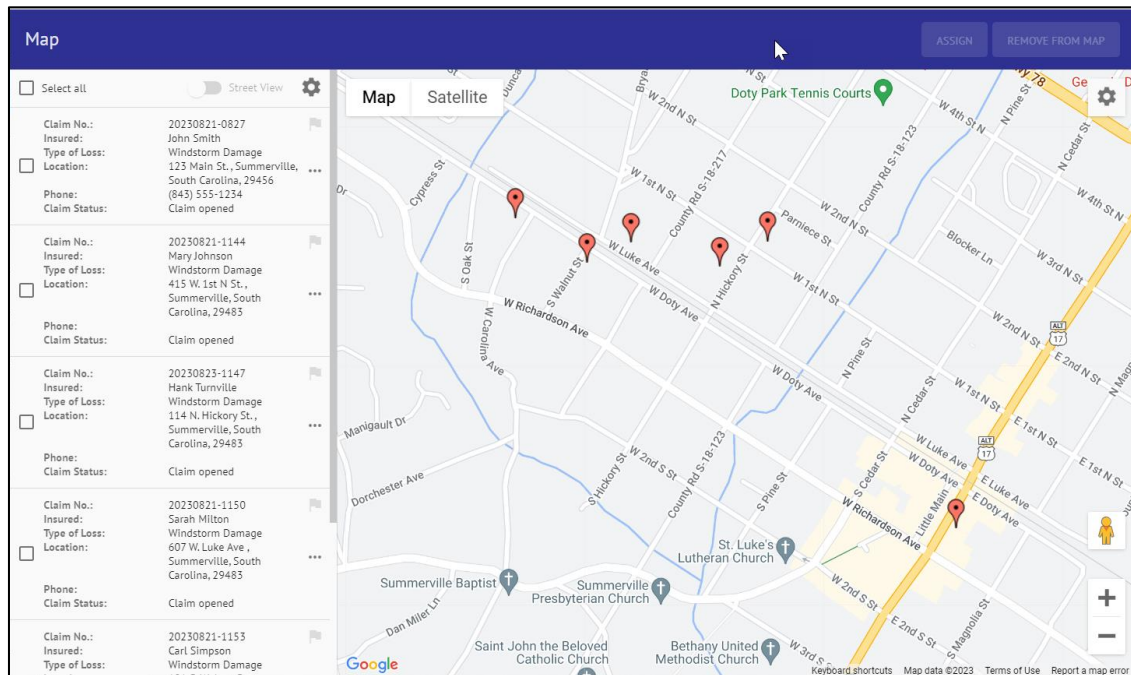
The screenshot shows the same list of claims, but now the blue header bar indicates '6 items selected'. A red arrow points to the ellipsis button (three dots) in the top right corner of the table header. The ellipsis button is highlighted with a red box. The table content is partially visible below the header.

<input type="checkbox"/>	Claim Number	Insured	CAT Number	Loss Address	Insured City	Claim Status	Date of Loss	
<input checked="" type="checkbox"/>	20230821-0827	Smith, John		123 Main St.	Summerville	Claim opened	08/19/2023 12:00 A	...

3. Select **Plot on Map** from the dropdown menu.

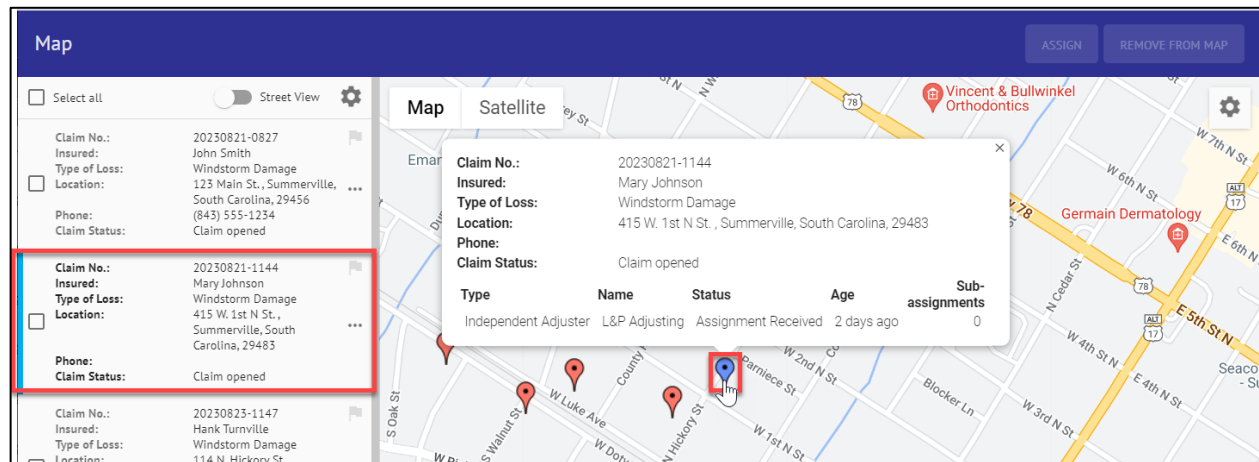


4. The Map View blade will open from the right displaying the locations with red pins on a Google map with a corresponding Claim list on the left..

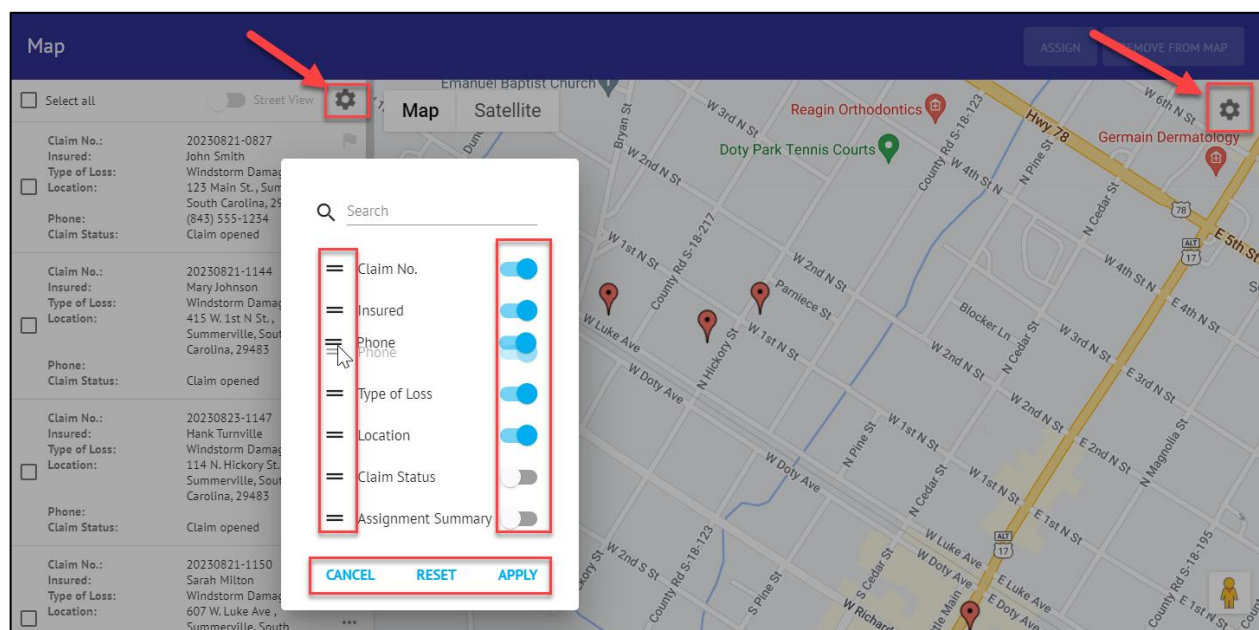


Features of Map View

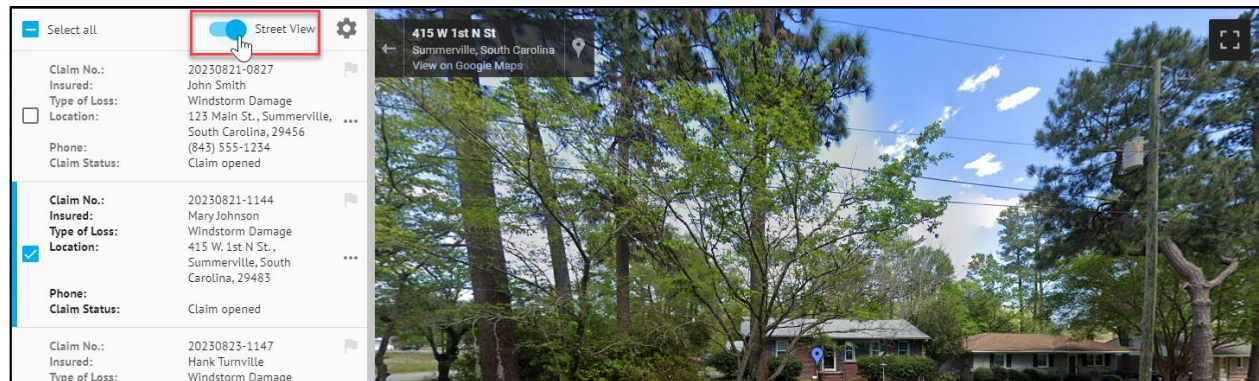
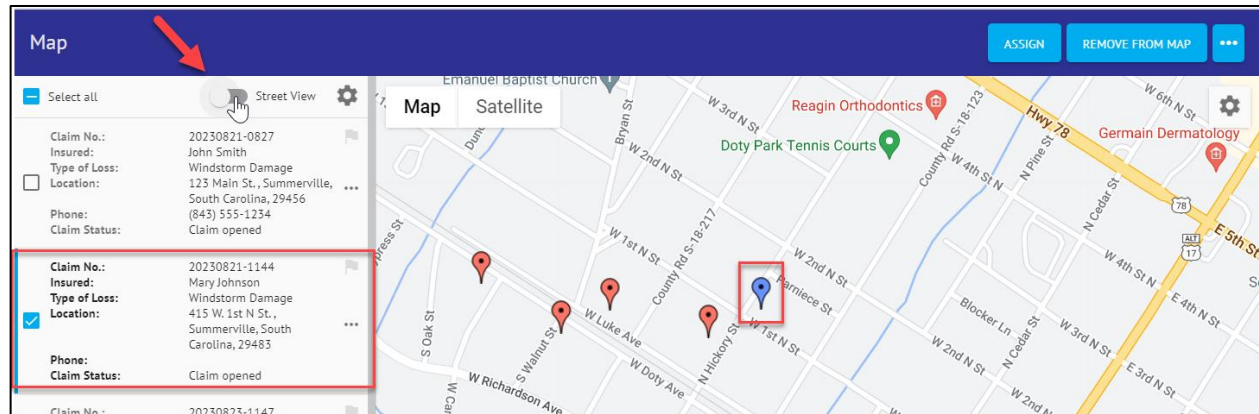
- View the location of a particular claim on the Map by clicking the claim from the Claim List. The activated claim in the list will be highlighted with a blue ribbon, and on the map, the red pin will change to blue as well as display a claim card with customizable key information.



- Customize the information displayed in the Claim List by clicking the **Gear icon** at the top of the list or on the Map Claim Card by clicking the **Gear icon** in the top corner of the map. Toggle On/Off the information you wish to have displayed, as well as rearrange the order the information is displayed on the card by dragging & dropping.

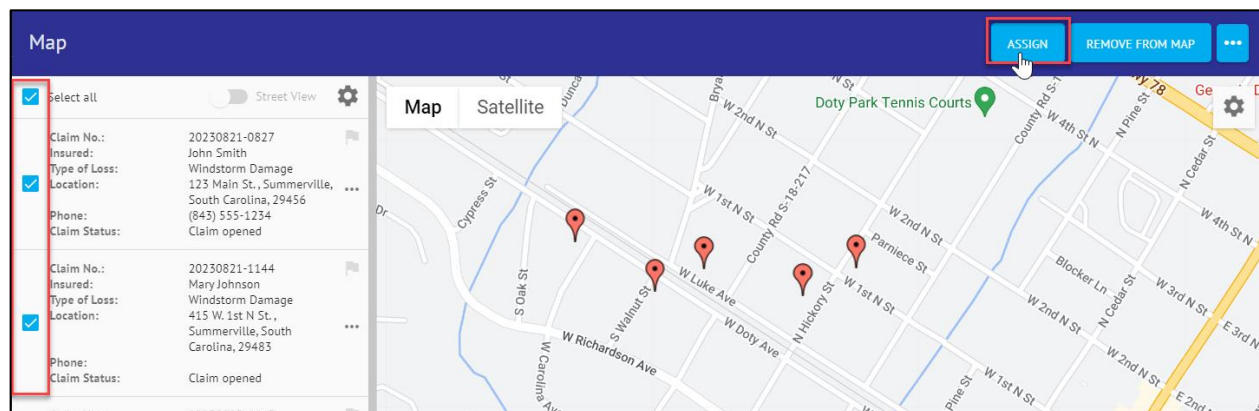


- With one claim activated from the Claim List or on the Map, toggle **Street View** On to switch from an aerial view to a streetside view.



Note: Once in Street View mode, click or activate different claims in the Claim List to be taken to that location while still maintaining Street View.

- Start the Assignment process for one or multiple claims by checking the applicable boxes in the claim list, then clicking **Assign**.



- Remove one or multiple claims from the Map by checking applicable boxes in the list, then clicking **Remove from Map**.

The screenshot displays a web application interface for managing claims. On the left, a sidebar titled 'Map' contains a list of claims. Each claim entry includes a checkbox, a flag icon, and details such as Claim No., Insured, Type of Loss, Location, Phone, and Claim Status. The second and third claims in the list have their checkboxes checked. On the right, a map shows the geographical locations of these claims, marked with red pins. The map includes street names and landmarks like 'Doty Park Tennis Courts' and 'St. Luke's Lutheran Church'. In the top right corner of the map area, there are three buttons: 'ASSIGN' (green), 'REMOVE FROM MAP' (blue, highlighted with a red box), and a three-dot menu icon.

Claim No.	Insured	Type of Loss	Location	Phone	Claim Status
20230821-0827	John Smith	Windstorm Damage	123 Main St., Summerville, South Carolina, 29456	(843) 555-1234	Claim opened
20230821-1144	Mary Johnson	Windstorm Damage	415 W. 1st N St., Summerville, South Carolina, 29483		Claim opened
20230823-1147	Hank Turnville	Windstorm Damage	114 N. Hickory St., Summerville, South Carolina, 29483		Claim opened
20230821-1150	Sarah Milton	Windstorm Damage	607 W. Luke Ave., Summerville, South Carolina, 29483		Claim opened



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